



POST INSTALLATION STEPS FOR COUNTERPATH BRIA SOFTPHONE INTEGRATION

POST INSTALLATION STEPS

If you are using CounterPath Bria with Jabra Direct you need to follow below steps after installing CounterPath Bria.

Steps:

1. Open CounterPath Bria and Login.
2. Go to 'Softphone' menu and open 'Preferences' menu item.
3. Go to 'Devices' and disable/uncheck **Zero-touch device configuration** option.
4. Select **None** from HID Device dropdown under 'Headset Mode' tab and click on OK.
5. Now you can work seamlessly with CounterPath Bria softphone integration and Jabra device.

